Your success as a student is our top priority, so the following information is provided to answer questions most often asked by students. Be assured that the OSU faculty and staff want you to be successful in your educational pursuits. If you have questions or concerns, please be sure to seek help EARLY! We are here to assist you.

As a student, you may experience a range of issues that can cause barriers to learning. Mental health concerns, such as strained relationships, increased anxiety, alcohol/drug problems, difficulty concentrating, and/or a lack of motivation, can lead to diminished academic performance and/or feelings of distress. Additionally, a lack of access to basic needs, including food, housing, or hygiene products, can negatively affect your ability to do well in your courses. Whatever your need, the OSU community is here for you and wants to provide resources to best support your needs. You can request assistance in navigating resources or share concerns you might have about a peer at Student Support and Conduct (https://ssc.okstate.edu/report/index.html).

- Mental health resources (including University Counseling Services, University Health Services, Center for Family Services, Psychological Services, Counseling and Counseling Psychology Clinic, and virtual resources)
- Health and wellness resources (including University Health Services, Department of Wellness, Student Accessibility Services, and community resources)
- Food assistance (including Pete’s Pantry, Our Daily Bread Mobile Market, OSU Night at Our Daily Bread, Pete’s Eats, SGA Student STACHE Network, The Trough, Forgot Your Lunch Program, and Greenwood School of Music Food Resource Center)

Please be aware modifications may be made to the guidance provided in this document during the Summer 2023 semester depending on continued implementation of the federal contractor mandate, campus and local COVID transmission rates, and/or masking expectations.

IMPORTANT DATES - Main 8-Week Summer Session

<table>
<thead>
<tr>
<th>Event</th>
<th>Date</th>
</tr>
</thead>
<tbody>
<tr>
<td>Last day to add a class (without instructor permission)</td>
<td>06/14/2023</td>
</tr>
<tr>
<td>Last day to drop a class with no grade and 100% refund</td>
<td>06/14/2023</td>
</tr>
<tr>
<td>Last day to add a class (requires instructor &amp; advisor permission)</td>
<td>06/16/2023</td>
</tr>
<tr>
<td>Last day to drop a class or withdraw from the University with no grade and receive a partial refund</td>
<td>06/16/2023</td>
</tr>
<tr>
<td>Last day to drop a class or withdraw from the University with an automatic “W”</td>
<td>07/21/2023</td>
</tr>
<tr>
<td>Last day to request to drop a class with an assigned grade of “W” or “F” (requires instructor &amp; advisor permission)</td>
<td>07/28/2023</td>
</tr>
<tr>
<td>Last day to withdraw from the University with an assigned grade of “W” or “F”</td>
<td>07/28/2023</td>
</tr>
<tr>
<td>Final grades due from faculty</td>
<td>08/09/2023</td>
</tr>
</tbody>
</table>

For all other summer term dates and deadlines, see the Academic Calendar.

Note: Outreach, Internet, and short courses have unique drop/add and refund deadlines. To find the drop/add and refund deadlines for a course in Self-Service, click on the class title or CRN to access the class details, then click on the Drop/Add and Refund Deadlines tab.

Summer Semester Holidays

<table>
<thead>
<tr>
<th>Holiday</th>
<th>Date</th>
</tr>
</thead>
<tbody>
<tr>
<td>University Holiday</td>
<td>06/19/2023</td>
</tr>
<tr>
<td>University Holiday</td>
<td>07/04/2023</td>
</tr>
</tbody>
</table>

ALERTS AND RESCHEDULING

If the OSU campus officially closes due to inclement weather or other emergencies, alerts are provided to local news media and posted on the OSU website. Missed exams, classes, or assignments may be rescheduled at times outside the normal meeting schedule. If valid, documented circumstances prohibit students from attending the rescheduled classes, instructors should provide reasonable alternative means for makeup work.

CAMPUS SAFETY

OSU provides a service called Cowboy Alert that will notify students, faculty, and staff in the event of an emergency. In a situation deemed an emergency, OSU officials will send a message to members of the OSU community with information regarding the event and how they should proceed. This information may be in the form of a voice message, text message, and/or email. To ensure your contact number is correct, log into your O-Key account. From there, navigate to the left menu and select “Emergency Contacts.” If you have questions, please contact the IT Help Desk (helpdesk@okstate.edu).

In the event of an emergency or disturbance on campus, the OSU Campus Safety Facebook page (@OkstatePD) and Twitter (@OkstateSafety) will have regular updates when warranted. A Cowboy Alert might also include a link to the OSU Department of Public Safety webpage (safety.okstate.edu) for more information.

Also, as part of OSU’s commitment to campus safety, the campus adopted Rave Guardian, a free mobile app that turns any smartphone into a personal safety resource. Find it in the Apple or Google Play app stores. Rave Guardian provides a way to set a safety timer if you’re traveling, send anonymous tips to the OSU Police Department through a chat feature, request a SafeWalk, or see a list of important numbers.

DROPPING A COURSE AND WITHDRAWING FROM THE UNIVERSITY

Students often confuse these terms:

- **Dropping a course** refers to the dropping of one or more classes while remaining enrolled in at least one other OSU course for a given semester. Students may request to drop a course during the 13th and 14th weeks of the semester with instructor and advisor permission. The grade of “W” or “F” will be assigned by the instructor. Drop and refund deadlines can be found within the Academic Calendar. Summer courses and other short courses that vary from the standard 16-week semester follow proportionate drop and refund periods.
• **Withdrawing** from the university means dropping all courses, and you are no longer enrolled for the current semester. The withdrawal process is initiated with your academic advisor. Withdrawal deadlines can be found within the Academic Calendar. Withdrawal deadlines involving summer courses and other short courses that vary from the standard 16-week semester follow proportionate withdrawal periods.

Exceptions to the deadlines above may only be considered by petition due to documented extraordinary circumstances and committee approval. The Retroactive Drop/Withdraw and Refund of Tuition and Fees Petition is available on the Academic Affairs website: [https://academicaffairs.okstate.edu/faculty-development/add-drop-withdraw.html](https://academicaffairs.okstate.edu/faculty-development/add-drop-withdraw.html).

**ACADEMIC INTEGRITY**

101 Whitehurst/405-744-5627/http://academicintegrity.okstate.edu

OSU is committed to maintaining the highest standards of integrity and ethical conduct. This level of ethical behavior and integrity will be maintained in all OSU courses. Participating in behavior that violates academic integrity (e.g., unauthorized collaboration, plagiarism, multiple submissions, cheating on examinations, fabricating information, helping another person cheat, unauthorized advance access to examinations, altering or destroying the work of others, and altering academic records) will result in an official academic sanction. Violations may subject you to disciplinary action including the following: receiving a failing grade on an assignment, examination, or course, receiving a notation of a violation of academic integrity on your transcript and being suspended from the University. Students have the right to appeal the charge.

**COPYRIGHT & FAIR USE POLICY OF COURSE MATERIALS**

Course materials may not be published, leased, sold to others, or used for any purpose other than appropriate OSU-related individual or group study without the written permission of the faculty member in charge of the course and other copyright holders. This paragraph grants you a limited license giving you access to materials for this course, including PowerPoint slides, audio/video recordings, written, or other materials, for appropriate OSU-related educational use only. Lectures should not be recorded without permission from the faculty member and must not be further disseminated or shared. Assignments, quizzes, and exams (individual questions or in their entirety) should not be uploaded to websites offering note-sharing, tutoring, or other academic help (free or by paid subscription).

**CLASS ATTENDANCE AND PARTICIPATION**

Class attendance is a critical component of learning; therefore, you are expected to attend and participate fully in all scheduled class meetings. Many instructors consider attendance essential, your grade may be affected by your absence, and some departments and professors have mandatory attendance policies. If no written attendance policy is provided before the last day to add a class without instructor permission, no penalty may be assessed for class absences although you may not be permitted to make up certain in-class activities.

If you are ill, you should stay home. Faculty are expected to treat a positive COVID test result as appropriate documentation for an excused absence and are encouraged to remain flexible for students who need to quarantine for other COVID-related issues (e.g., member of household instructed to quarantine). Although instructors may be willing to livestream in-person courses through an online platform, livestreaming is not required or expected. Each instructor will determine how to best assist students with excused absences (including absences due to quarantine requirements) for in-person classes and should include details in their course syllabus.

If you are required to participate in official university-sponsored activities or military training, you should receive an excused absence as discussed in OSU’s Attendance Policy for Students. If you will be absent from class for sponsored activities, you must provide prior notification of the planned absence to the instructor. You may be required to submit assignments or take examinations before the planned absence.

**PRE-FINALS WEEK POLICY**

Final examinations are scheduled at the end of each semester and are preceded by pre-finals week, which begins seven days prior to the first day of finals. During pre-finals week, all normal class activities will continue; however, no assignment, test, or examination accounting for more than 5% of the course grade may be given; and no activity or field trip may be scheduled that conflicts with another class. This excludes makeup and laboratory examinations, out-of-class assignments (or projects) made prior to pre-finals week and independent study courses. No student or campus organization may hold meetings, banquets, receptions, or may sponsor or participate in any activity, program, or related function that requires student participation. For additional information, contact the Office of Academic Affairs, 405-744-5627. 101 Whitehurst.

**FINAL EXAM OVERLOAD POLICY**

In the event you have three or more final exams scheduled for a single day, you are entitled to arrange with the instructor of the highest numbered course (4 digit course number) or two highest, if you have four finals on one day, to re-schedule that examination(s) at a time of mutual convenience during final exam week. If the final exam overload includes a common final exam, the common final exam is excluded from rescheduling unless multiple common exams are scheduled at the same time. You should submit this request in writing, with a copy of your class schedule, at least two weeks prior to the beginning of final exam week. The instructor has one week prior to the beginning of final exam week to arrange a mutually convenient time for administration of the final exam. After one week, if an agreement cannot be reached, take the request to the department head.

**INFORMATION TECHNOLOGY**

**Student Email** - OSU uses your OKSTATE.EDU email address as a primary form of communication. Students are expected to check their OSU email on a frequent and consistent basis to remain informed of their official university business. If you do not use the OSU email system, you must redirect your okstate.edu email using the Orange-Key System ([www.okay.okstate.edu](http://www.okay.okstate.edu)). Failure to maintain an accurate email address may result in missed or lost university communications. For email assistance, contact the IT Helpdesk at 405-744-HELP (4357).

**Computer Labs** - A complete description of computer labs and hours of operations are available at their website: [https://it.okstate.edu/services/computer-labs/index.html](https://it.okstate.edu/services/computer-labs/index.html)

Lab information is also available by calling the IT Helpdesk at 405-744-HELP (4357).

**EDMON LOW LIBRARY HOURS**

405-744-9775 or 405-744-9741  
Text 405-592-4128

For a complete list of the library’s hours, please visit [http://library.okstate.edu/about/hours](http://library.okstate.edu/about/hours)

For information about the library’s services and how to utilize research tools, please visit [www.library.okstate.edu](http://www.library.okstate.edu)

*Contact the following for information on hours of operation:*

- Architecture Library 405-744-6047
- Curriculum Materials Library 405-744-6310
- Veterinary Medicine Library 405-744-6655
involving student misconduct.

STUDENT SUPPORT AND CONDUCT

328 Student Union/405-744-5470
https://ssc.okstate.edu/

By enrolling at Oklahoma State University, you accept responsibility for complying with all University policies and contracts, and for local, state and federal laws on- or off-campus that relate to the University’s mission. The Student Code of Conduct educates students about their civic and social responsibilities including policies and procedures involving student misconduct.

In general, the University expects students to aspire to follow and promote the Cowboy Community Standards or integrity, community, social justice, respect, and responsibility.

WHERE TO GO FOR HELP

ACADEMIC RELATED SERVICES

Instructor - If you have questions regarding your class, talk to your instructor. Faculty members usually include their office hours, e-mail, and/or phone number in the class syllabus. If you cannot locate this information, set a time to meet with your instructor by speaking with them prior to or immediately following your class session or check with the departmental office on when the instructor may be available. Office hours may be in-person or virtual, so students are strongly encouraged to confirm the format and available times with their instructor.

Academic Advisor - All students will benefit by conferring with an advisor on a regular basis. If you do not know your advisor, you may log in to my.okstate.edu to locate their contact information. Advising appointments may be virtual or in-person, so students are strongly encouraged to confirm the format when requesting an appointment. If you need to see an advisor in person, please contact your advisor or college advising office to let them know so arrangements can be made.

Bursar
113 Student Union/405-744-5993
http://bursar.okstate.edu/

The Bursar’s Office bills and collects tuition, fees, campus housing, and other university related charges. The Bursar’s Office also processes and disburses all federal and campus-based funds to students' bursar accounts and refunds any overpayments on students' bursar accounts.

Career Services
360 Student Union/405-744-5253
http://hireosgrads.com


Language Placement Test
206 Gunderson Hall/405-744-9547
http://languages.okstate.edu/

Students with prior language experience in French, German, or Spanish who take the placement exam and then score a “B” or higher in a more advanced class, will get up to 6 credit hours for the classes below it. Schedule your free test by emailing Nick Howland at nick.howland@okstate.edu.

Multicultural Affairs
240 Student Union/405-744-5481
http://oma.okstate.edu/

Academic, career, and personal success programs are available. Student organizations representing diverse communities and annual events are offered.

Pre-Professional Health and Law Support Services
University College/040 Student Union/405-744-9965
https://preprofessional.okstate.edu

Support services are available to all OSU students, regardless of their major, who desire to pursue a professional education in health care or law.

Registrar
322 Student Union/405-744-6876
http://registrar.okstate.edu/

The Office of the Registrar provides services related to the creation and maintenance of student academic records. Staff in the Registrar’s office are available to assist students with enrollment, official transcript requests, degree and enrollment verification, updating personal information in the Student Information System, graduation, and other services.
Scholarships and Financial Aid
119 Student Union/405-744-6604
http://financialaid.okstate.edu
Over 80 percent of Oklahoma State University students received scholarships, grants, work, and low-interest loans totaling over $320 million last year. Contact the Office of Scholarships & Financial Aid to apply for financial aid or to meet with a financial aid counselor.

Transfer Student Academic Support Services
University College/061 Student Union/405-744-9737
https://universitycollege.okstate.edu/transfer-veteran-success/
This office provides undergraduate transfer students with a seamless transition to OSU by collaborating with various departments on campus, including Undergraduate Admissions, the LASSO Center, the Office of the Registrar, and Scholarships and Financial Aid.

University Assessment and Testing
107 University Assessment and Testing Building/405-744-5958
http://uat.okstate.edu/
Campus and national tests, as well as testing accommodations, are provided.

Veteran Benefit Services
322 Student Union/405-744-6343
http://registrar.okstate.edu/Veteran-Benefit-Services
This office provides information and assistance in completing the appropriate forms to apply for educational benefits through the U.S. Department of Veterans Affairs and through the State of Oklahoma.

Veteran Student Academic Support Services
University College/061 Student Union/405-744-9737
https://universitycollege.okstate.edu/transfer-veteran-success/
This office works with veteran and military-affiliated students to aid in their transition from military service to successful careers by ensuring they succeed academically through coordination of support services from both on- and off-campus entities.

HEALTH RELATED SERVICES

Counseling Psychology Clinic
107 Public Information Office/405-744-6980
https://education.okstate.edu/ccp_clinic/index.html
Faculty and graduate students offer high quality and cost efficient psychological and mental health services to students Monday through Friday.

Psychological Services Center
118 Psychology Building/(405) 744-5975
https://psychology.okstate.edu/osuspcc
Graduate Students in the Clinical Psychology Ph.D. program offer low cost, evidence-based therapy as well as assessment for ADHD and learning disabilities.

University Counseling Services
320 Student Union/405-744-5458
https://ucs.okstate.edu/
Services include personal counseling, the Alcohol & Substance Abuse Center, and stress management through the Reboot Center.

University Health Services
1202 W. Farm Road/405-744-7665
http://uhs.okstate.edu/
Any individual who feels as though they have concerning symptoms (fever, cough, difficulty breathing) or have been around someone being investigated for COVID can call UHS at 405-744-7665. An allergy clinic, lab services, x-ray, travel clinic, women’s clinic and pharmacy are among the services offered at this campus outpatient medical clinic.

Wellness Department
405-744-5510
http://wellness.okstate.edu/
Intramurals, group fitness and sports clubs are among the many programs and services available through the Wellness Department.

CAMPUS LIFE RELATED SERVICES

Fraternity and Sorority Affairs
211J Student Union/405-744-5490
https://lcl.okstate.edu/gogreek/
For questions and comments about fraternity and sorority organizations, contact Fraternity and Sorority Affairs.

Housing and Residential Life
100 Iba Hall/405-744-5592
http://reslife.okstate.edu
For questions and comments about housing and residential life, contact the Housing administration office.

Leadership and Campus Life
211 Student Union/405-744-5488
http://lcl.okstate.edu
Get involved through student organizations; the Center for Ethical Leadership; International Students & Scholars; Non-traditional Student Services; and Parent & Family Relations.

Service-Learning Volunteer Center
211G Student Union/405-744-5145
https://lcl.okstate.edu/volunteer/
Find volunteer opportunities and earn the recognition C.O.R.D. to wear at graduation.

University Dining Services
076 Student Union/405-744-4424
http://dining.okstate.edu/
For questions and comments about meal plans or university dining operations, contact University Dining Services.

ACADEMIC SUPPORT RESOURCES AND TUTORING

Learning and Student Success Opportunity (LASSO) Tutoring Center
021 Classroom Building/405-744-3309
https://universitycollege.okstate.edu/lasso/
LASSO offers free individual and group tutoring for a variety of courses. Tutoring, supplemental instruction, and Academic Success Coaching appointments are available in-person or online.

STUDENT ACADEMIC SERVICES CENTERS

Ferguson College of Agriculture
136 Agricultural Hall/405-744-5395
Contact: Dr. Deb VanOverbeke
http://agriculture.okstate.edu/students/
Academic support and career guidance resources are available for Agriculture students.

Arts and Sciences
213 Life Sciences East/405-744-5658
Contact: Dr. Amy Martindale
https://cas.okstate.edu/advising
Academic support and career guidance resources are available for Arts and Sciences students.
FOR MORE INFORMATION

my.okstate.edu
This portal connects students to a wide range of campus services including links to student email, the library, and the Online Classroom and Community (Canvas).

For other comments and inquiries, please contact academics@okstate.edu.

Office of Academic Affairs
Revised as of 04/03/2023